

## ERO Early Childhood Service Questionnaire

### Background

**ERO invites feedback from all Early Childhood Services following the confirmation of their ERO report. The questionnaire should take about 10 minutes to complete.**

**Individual early childhood services will not be identified in any reporting.**

\* 1. Early Childhood Service Name

\* 2. Ministry of Education Profile Number

\* 3. Please select the ERO return time indicated in your report

- The next ERO review in four years
- The next ERO review in three years
- The next ERO review within two years
- The next ERO review in consultation with the Ministry of Education

\* 4. ERO region (refer to letter confirming report)

Report signed by

- National Manager - Northern Region
- National Manager - Waikato/ Tainui Region
- National Manager - Central Region
- National Manager - Te Uepū ā-Motu
- National Manager - Southern Region

\* 5. Who has completed this questionnaire?

Role/Position (Tick if involved)

- Contact person
- Centre manager
- Staff representative
- Parent educator
- Committee member
- Other (please specify)

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## Section 2: Review Process

6. To what extent were you able to contribute your views in the ERO review?

	To a great extent	To some extent	To a limited extent	Not at all
Information in your Self Report was used by ERO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your service's self review information contributed to ERO's review	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The review focused on what was relevant for your early childhood service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
You were given opportunities to talk to ERO about your service's strengths and next steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. How well did the review acknowledge and build on your service's strengths?

	Very well	Quite well	Not well
Service's strengths	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. How well did the review identify or confirm relevant next steps for your service?

	Very well	Quite well	Not well
Service's next steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. How well did the review make use of your service's self review?

	Very well	Quite well	Not well
Complementing self review	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. How well did the review contribute to your understanding of self review?

	Very well	Quite well	Not well
Understanding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. How well did ERO complement and support your focus on priority learners?

	Very well	Quite well	Not well	N/A
Māori children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pacific children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children with diverse learning needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children up-to-two years of age	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

12. Do you have any further comments about Q11?

13. How useful did you find the document 'He Pou Tātaki - How ERO reviews early childhood services' during the review?

	Very useful	Quite useful	Not useful
ERO's document	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. How useful do you think 'He Pou Tātaki - How ERO reviews early childhood services' will be to you after your review?

	Very useful	Quite useful	Not useful
Future use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 15. Overall, how useful was your ERO review?

	Very useful	Quite useful	Not useful
Review process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Please add any comments about any aspect of the review

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## Section 3: Written report

17. To what extent do you agree with the following statements about the report?

	Strongly agree	Agree	Disagree	Strongly disagree
The report identifies what is important to our early childhood service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Findings in the report reflect discussions with ERO at our service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The report is useful to parents and the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The report complements and supports our early childhood service's self review	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 18. Overall, how useful was the written report?

	Very useful	Quite useful	Not useful
Written report	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19. If you have any specific comments about the written report, please comment here

20. If you have any suggestions about how ERO could improve its review process, please comment here

## 21. Further contact with ERO

- I would like to talk to a manager in ERO about this review
- I have already talked to a manager in ERO about this review

## ERO Early Childhood Service Questionnaire

You have completed the survey

**Thank you for taking the time to complete this questionnaire.**

**Your feedback will help ERO to refine and revise its reviews of early childhood services.**

**Individual early childhood services will not be identified in any reporting. Please email us as [info@ero.govt.nz](mailto:info@ero.govt.nz) if you have any queries.**